



## Warranty Information

### 10 YEAR LIMITED COMMERCIAL WARRANTY

#### WHAT IS COVERED

<b>SURFACE WEAR</b>	NuWud wear surface will not wear through.
<b>STAIN</b>	NuWud will resist staining.*
<b>DELAMINATION</b>	NuWud top surface will resist separation from core.
<b>FADE</b>	NuWud will resist fading due to exposure to sun or artificial light.
<b>WATER RESISTANCE</b>	NuWud will resist moisture damage from regular household spills under normal conditions.

\*Iodine will stain NuWud if left in place for an extended period of time.

#### CONDITIONS

NuWud must be installed as per written NuWud Installation Instructions.

NuWud must be maintained as per written NuWud Maintenance Instructions. Use protective chair and furniture pads beneath rolling chairs/castors and furniture. See Guide for additional information on proper cleaning methods.

NuWud must be installed indoors in acceptable use areas.

Indoor environment must be maintained as per written Installation and Maintenance Instructions.

Water Resistance coverage requires sealing perimeter expansion space with 100% silicone sealant in all areas adjacent to appliances, sinks and AC units.

Damage to the NuWud floor must be evident and a minimum size of .5 square inches.

NuWud planks must be checked for visual defects before installation. If visual defect is visible, do not install.

Warranty coverage is only available to the original buyer. The NuWud Warranty is non-transferable.

Original buyer must provide proof of purchase.

#### EXCLUSIONS

The NuWud Warranty excludes damage to NuWud from the following: floods, temperature and humidity extremes, subfloor deficiencies, abnormal use, stains from chemicals not recommended, dragging objects, improper installation, improper maintenance, appliance leaks, broken pipes, and moisture trapped beneath the floor. Damaged areas must be at least 1/4" from the bevel for warranty coverage to be available.

#### HOW TO MAKE A WARRANTY CLAIM

For service under the NuWud Warranty contact your NuWud flooring provider. The damaged flooring area will be inspected to determine if the claim is accepted. If the claim is accepted, you will be provided with the NuWud material required to replace the damaged area. If the same material is not available, NuWud will provide a substitute of an equivalent product range from the current NuWud offerings. The standard NuWud Warranty is a 10 Year Limited Commercial Warranty. There will be a pro-rated depreciation of the Warranty Coverage [10% per year for Commercial, 5% per year for Residential] that is applied to accepted Warranty claims. The liability for further associated costs and damages such as removal of existing flooring, handling of furnishings and installation of replacement planks, is not included.

**Thank you for purchasing NuWud for your flooring requirement.**

**For your protection, NuWud comes with a 10 Year Limited Commercial Warranty.**

